

## UVA Hearing Benefit & Discount programs

Hearing Benefit	Basic Health	Value Health	Choice Health
Annual Deductible	\$2,000 for employee only \$4,000 for E+spouse, E+children, Family	\$800 per individual \$1,600 per family	\$500 per individual \$1,000 per family
Hearing Exam- One hearing exam per year performed by an audiologist will be covered as a cost-share benefit.	Deductible & 20% Coinsurance	\$40 copay	Deductible & 15% Coinsurance
Hearing aids- *Medically necessary hearing aids will be covered for participants on the UVA Health Plan up to \$1200 every 48 months.	Deductible & 20% Coinsurance up to \$1,200 every 48 months	Deductible & 20% Coinsurance up to \$1,200 every 48 months	Deductible & 15% Coinsurance up to \$1,200 every 48 months

\*Aetna's Clinical Policy Bulletin for hearing aids lists criteria Aetna uses to determine medical necessity.  
[http://www.aetna.com/cpb/medical/data/600\\_699/0612.html](http://www.aetna.com/cpb/medical/data/600_699/0612.html)

<b>Hearing Discount Programs</b>	<b>Hearing Care Solutions</b>	<b>Amplifon Hearing Health Care</b>	<b>Davis Vision Hearing Benefit</b>
Eligibility	Active participant on UVA Aetna Health Plan	Active participant on UVA Aetna Health Plan	Active UVA Davis Vision member
Hearing Exam	Free hearing exam	Cost: \$0-\$48 dependent upon provider	Free hearing exam
Hearing Aids	Up to a 63% discount on hearing aids. 3-year warranty.	Savings on many hearing aid styles, including the newest programmable and digital instruments. Trial Period 60-day money back guarantee. 3-year loss, damage, repair warranty.	40% discount on hearing aids. Trial Period 60-day money back guarantee. 4-year manufacture warranty.
Hearing Aid batteries	3-year supply of hearing aid batteries (up to 240 cells per hearing aid).	A two-year supply of batteries (up to 160 cells per hearing aids)	Batteries 4-year supply included with each hearing aid purchase
Follow up services	Free in-office service of hearing aids for one year after purchase. Free routine services (cleanings, checks and battery door replacements) for one year	Free follow-up services for one year. (cleanings, fittings and adjustments).	Follow-up care 1 year
Contact	Get started by calling <a href="tel:1-866-344-7756">Hearing Care Solutions</a> at 1-866-344-7756 to schedule an appointment. You'll receive an informative welcome packet before your appointment	To get started, call <a href="tel:1-877-301-0840">Amplifon Hearing Health Care</a> at 1-877-301-0840 to order a validation packet. When you receive the packet, make an appointment with a provider near you.	Visit <a href="http://davisvision.yourhearing.com">davisvision.yourhearing.com</a> or call 1 (888) 809-0044 for more information on hearing aid discounts and to schedule your hearing exam.

## Frequently Asked Questions

### **1. What is my cost-share for the hearing exam when using my UVA Health Plan and seeing an Audiologist?**

When seeing an in-network audiologist your cost per plan would be;

Basic Health: Deductible & 20% Coinsurance

Value Health: \$40 Copay

Choice Health: Deductible & 15% Coinsurance

### **2. What is the difference between using the New Hearing benefit within the UVA Health Plan or using a discount program?**

UVA Health Plan New Hearing benefit covers hearing exams performed by an audiologist with appropriate cost share and hearing aids up to \$1,200 every 48 months, if medically necessary.

The discount program provides exams and hearing aids at a discounted rate. The costs you pay for this program are not calculated towards your health plan accumulators such as your deductible or out-of-pocket maximum.

### **3. If the audiologist determines I need hearing aids, can I take the script to another location to use my UVA Health Plan hearing coverage?**

Yes, you can take the script for hearing aids to another location. If you use an out-of-network provider, you will pay for the hearing aids upfront and submit the receipt to Aetna for reimbursement at the out-of-network cost share.

If you choose to obtain the hearing aids from the audiologist who completed the exam, the provider will submit the claim to Aetna and will be applied towards the in-network cost share.

#### **4. How do I find an audiologist in-network?**

Use Aetna Navigator tools to find in-network providers for the kind of care you or your covered dependent need.

- Go to [www.aetna.com/docfind/custom/uva](http://www.aetna.com/docfind/custom/uva).
- Follow the prompts to find a provider for the care you need.
  - When prompted to Select a Plan, Choose- The University of Virginia - Aetna National Network
  - Within the search option type Audiologist

#### **5. How do I find a provider for the Hearing discount program?**

Begin by contacting your choice from the discount programs below. They will help you with the process of finding a provider and making an appointment.

Get started by calling [Hearing Care Solutions](#) at 1-866-344-7756 to schedule an appointment. You'll receive an informative welcome packet before your appointment.

To get started, call [Amplifon Hearing Health Care](#) at 1-877-301-0840 to order a validation packet. When you receive the packet, make an appointment with a provider near you.

Visit [davisvision.yourhearing.com](http://davisvision.yourhearing.com) or call 1 (888) 809-0044 for more information on hearing aid discounts and to schedule your hearing exam.

#### **6. Can I use the UVA Health Plan hearing benefit and the discount program?**

No, you must select which option you are choosing prior to making an appointment with the provider.